

Dear Customer

Re Statement Re; Log4J Vulnerability – 20<sup>th</sup> December 2021

A vulnerability in the open-source Apache logging library Log4j was discovered on Thursday 9th December 2021. Known as Log4Shell, the flaw exposes some of the world's most popular applications and services to attack. The library is commonly used as a “catch-all” for application event logging within Java based programming which is why the event has had extensive reach across platforms. The vulnerability has been given a full 10/10 on the CVE (Common Vulnerabilities and Exposures) database

CCTV Monitoring Ltd have completed a risk assessment of our systems along with those provided by our IT Service Partner that support our business. We make the following observations:

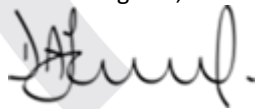
1. The Remote Management platform that our IT Service Partner use to administer our systems at customer sites have been confirmed by the vendor to not be at risk.
2. Our Immix CCTV Monitoring platform has been confirmed by the product vendor that it is not at risk.
3. Some historic DVR platforms were originally identified as at risk of vulnerability and have subsequently been patched and are not now at risk.
4. Our current routers and networking of DVR / NVRs on site have been confirmed as not at risk.

Furthermore, our IT Service Partner, as good practice, has executed a vulnerability scan of all our production systems to identify any system or service running the code. Our supplier has confirmed that there are no instances of vulnerable software or systems within our network, or any other part of the infrastructure used to operate our business. As such, we believe that our systems and those of our IT Partner are not at risk of this exploit.

If further clarification is required, please do not hesitate to contact us.

Thank you for your continued business.

Kindest regards,

A handwritten signature in black ink, appearing to read "David Forward", is positioned above the printed name.

**David Forward**  
**Owner / Director**

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